2015 Training and Education Summary

By Patti Crane

This list reflects member education and outreach opportunities thru WCIA and association trainings

COMPACT
Member Audit Topic Trainings
All Employment Liability, Public Works and Law Enforcement Trainings as well as:
• Risk Management 101 Trainings
  o Public Works and Volunteer
• Anti-Harassment Trainings
  o On-Site – Assigned Risk Management Rep
  o Online – LocalGovU and WCIA Online Academy
• Full Board Education Sessions
  o COMPACT Overview for Employment – January Full Board
  o Employee Handbooks & Discipline & Discharge – May Full Board

Member Orientation & Training
Departments or individuals needing WCIA welcome and briefing
• WCIA Orientations
  o New Member, New City Manager, Claims Contact, Delegate or Alternate
  o Police Chief, City Attorney, HR Manager
• Claims and Incident Trainings

Executive Management
City Clerks, City Attorneys, Finance & Administration, IT, Risk Management
WCIA Trainings
• Pre-WAPRO – Washington Association of Public Records Officers – Pre-conference
  o Surveillance, Videos, Voicemails & Death Scene Photos – PRA Issues
• Pre-WSAMA – Washington State Association Municipal Attorneys – Pre-Conference
  o Risk Management Approaches for Contracts
  o Opportunities for City Attorneys Risk Management of Elected Officials
• October Full Board Education
  o Public Entity Cyber & Information Security Exposures and Risk Management
Co-sponsored/Reimbursement Programs

- WMCA – Washington Municipal Clerks Association - Spring Academy/Annual Conference
- WMCA - Northwest Clerks Institute Professional Development Levels - I, II, III, IV
- WA Risk Pools – Protecting Your Organization from Computer Crime – Michael Bazell

Management & Supervisor Development
All Department Management & Supervisor Personnel

WCIA Trainings

- Building Supervisory Skills - 101, 201 and 301
- Leading with Confidence – 4-Part Series
  - Coaching for Improved Employee Performance
  - Strategies for Managing Intergenerational Work Groups
  - Can We Talk About a Problem?
  - Demonstrating Leadership Using Strategic Decision-Making

Co-sponsored/Reimbursement Programs

- WA Department of Enterprise Services - Supervisor Essentials - Phase I & Phase II

Fleet - Driver Improvement
Departments with driving as an essential function

- WCIA - Evergreen Safety Council – EverSafe Defensive Driving (Classroom)
- SWERVE – Behind the Wheel Training
  - One to One Training and Van Driving Program
- EVOC – Emergency Vehicle Operator Course – Law Enforcement
- EVIP – Emergency Vehicle Incident Prevention

Employment Liability Prevention
Human Resources, Risk Management, Management & Supervisors & Staff

WCIA Trainings

- New Updates and Techniques for Conquering the Challenges of Leave Laws
- Winning Strategies for Defending Your Employment Case
- Conducting Effective Performance Appraisals
- Anti-Harassment and Unlawful Discrimination Prevention
- Controlling the Chaos: The Employment Investigation, the Claims for Damages and the Lawsuit
- Best Practices for Recruiting, Hiring and Interviewing
- Best Practices for Reducing the Risk of Claims Arising from Discipline and Discharge
• Reviewing and Updating Employee Handbooks

**Co-sponsored/Reimbursement Programs**
- AWC – Labor Relations Institute
- WAPELRA – Fall Conference

**Law Enforcement**
*Department Chiefs, Command staff, Management & Supervisors*

**WCIA Trainings**
- Law Enforcement Liability Update
- Body Worn Cameras – Risk vs. Reward
- Could Your Agency Be the Target of a Use of Force Lawsuit
- Risk Managing Liability Issues Surrounding SWAT

**WCIA Sponsored Member Trainings**
- Use of Force - Host - Bainbridge Island
- Managing Risk in High Profile Incidents – Host - Mountlake Terrace
- Cutting Edge Training – Host – Pasco & West Richland
  - Force Response Civil Liability Prevention
  - Pursuit Decision Making
  - Supervisor Force Liability Prevention

**Co-sponsored/Reimbursement Programs**
- APCO-NENA - WA911 Spring Forum
- Criminal Justice Training Commission (CJTC)
  - CJTC – Blue Courage Academy
  - CJTC – Annual NW Law Enforcement Command College
  - CJTC – Law Enforcement Records Academy
  - CJTC – Property and Evidence
  - CJTC – Middle Management & Executive Leadership Institute
- CJTC - Crisis Intervention Team (CIT)
  - CIT - Force Options 8 Hour and 40 Hour Course
  - CIT – Fall Forum - Legal Update
  - CIT - De-Escalation Tactics for Law Enforcement and Corrections
- CUBIC – PRISM – Simulation Programs
- LEIRA - Public Records Trainings for Law Enforcement – Spring Academy
- LERN – Law Enforcement Records Network - Security & Safety
- Lexipol – Workshop on Implementation
  - WCRP & WCIA sponsored 5 locations
- Van Meeter Associates
  - Performance Improvement Program
  - Discipline Discharge Rules, Policies and Procedures
- WASPC – Law Enforcement Executives Training – New Chiefs
  - Employment Law Basics
  - Working with Labor and Unions
Parks

Department Management, Supervisors & Staff
- Bellevue Parks Education Forum – Risk Management for Parks Maintenance
- WRPA – Washington Recreation and Parks Association
  - Certified Playground Safety Inspector
  - Aquatic Facility Operator Certification
- WRPA Business Institute
- INPRA PNW Resource Management School

Planning & Community Development

Department staff responsible for planning and code enforcement
- WCIA – Risk Management Liability Prevention – Land Use
- WABO – Annual Education Institute - Building Inspector Liability Prevention
- WSPAT - Washington State Permit Technician Certification – Spring & Fall Conference

Public Officials

Elected and Appointed officials, Council, Commissions, Boards Committees

WCIA Trainings
- Council Do’s and Don’ts
- Land Use Liability Prevention – Fairness and Predictability
- Public Officials Risk Management Fundamentals & ESB5964
- Liability Prevention Essentials for Public Officials
- Pre-WSAMA - City Attorneys Risk Management of Elected Officials

Cosponsored/Reimbursement Programs
- WA DOC – Growth Management Services - Short Course on Local Planning
- PAW – Land Use Boot Camp – Sammamish & Yakima
- AWC – WA Risk Pools – Local Government Leadership Forum
  - The Next Government Workforce
  - This Government Brought to You By
  - The Role of Government as a Community Builder

Public Works

Department engineering and operations, management, supervisors & staff

WCIA Trainings
- Passing the Ball on Contracts: It’s Time to Change Your Insurance Requirements
- Pre-WSAMA Training – Risk Management for Contracts Language
- Flagger Certification & Re-Certification WAC 296-155-305-7

Cosponsored/Reimbursement Programs
- APWA Northwest Public Works Institute
  - Public Works Essentials
  - Developing Leader
  - Leadership Skills
Online Trainings

*Department staff trainings available 24-7 from individual computer*

- LocalGovU, Sans Online Cyber Security Training, WCIA Online Academy