

# Risk Management Credentialing Program August 2022 certificate recipients

By Maria Orozco

Congratulations to the following individuals for earning their certificate for the Risk Management Credentialing Program:

- Connie Cobb, City of Olympia, Level 2
- John Greenwood, City of Clyde Hill, Level 1 & Level 2
- Teresa Stedman, City of Washougal, Level 1 & Level 2

Just a reminder, all member employees are eligible and encouraged to participate in this program. There are four required courses to complete for Level 1 and six required courses to complete for Level 2. The program is self-paced. Click [here](#) for the complete guidelines on the Risk Management Credentialing Program.

When Level 1 or 2 requirements are complete, fill out the [Risk Management Credentialing Program Certificate Request](#).

Not sure if the courses that you have attended qualify? See the next pages for the past sessions that qualify towards certification at each level. Contact the WCIA Member Services Team at [memberservices@wciapool.org](mailto:memberservices@wciapool.org) with any questions.

# **Risk Management Credentialing Program**

## **Past Sessions that Qualify Towards Certification for Each Level**

### **As of August 31, 2022**

#### **Level 1 - Risk Fundamentals of Risk Management**

*Participants must complete 1 session of each topic for a total of 4 courses.*

- An Introduction to Risk Management Essentials-Virtual-3/2/2022
- An Introduction to Risk Management Essential-Virtual-6/1/2022
- Taking the Mystery Out of Insurance Requirements for Contracts-Virtual-3/23/2022
- Taking the Mystery Out of Insurance Requirements for Contracts-Virtual-6/22/2022
- Risk Pool Claims Basics- Virtual-1/21/2022
- Risk Pool Claims Basics-Virtual-4/28/2022
- WCIA Coverage Programs from A to U-Virtual-5/20/2022

#### **Level 2 - Risk Fundamentals of Risk Management**

*Participants must complete a total of 6 courses.*

*The 6th course can be from any of the 3 categories.*

#### **WCIA Risk Services Training Programs - Minimum 1 Course**

- Fleet Risk Management 101-Virtual-5/27/2022
- Parks Risk Management 101-Virtual-4/21/2022
- Public Works Risk Management 101-Virtual-5/10/2022
- Special Events Risk Management 101-Virtual-6/30/2022
- Volunteers Risk Management 101-Virtual-6/14/2022

#### **WCIA Forums - Minimum 1 Course**

- WCIA Police Chiefs Forum-Virtual-4/5/2022
- WCIA Human Resources Forum-Virtual-4/19/2022
- WCIA Public Works Forum-Virtual-6/21/2022
- WCIA Police Chiefs Forum-Virtual-8/23/2022

#### **WCIA Training Programs - Minimum 3 Courses**

- A Legal Guide to Due Process, Performance Management, Discipline and Discharge-Webinar-1/27/2022
- A Legal Guide to Due Process, Performance Management, Discipline and Discharge-Webinar-4/21/2022
- A Legal Guide to Due Process, Performance Management, Discipline and Discharge-Webinar-7/27/2022
- A Supervisor's Guide to Effectively Resolving Conflicts Among Subordinates-Virtual-4/12/2022
- A Supervisor's Guide to Effectively Resolving Conflicts Among Subordinates-Virtual-7/19/2022

## WCIA Training Programs - Minimum 3 Courses (*Continued*)

- A Supervisor's Guide to Effectively Resolving Conflicts Among Subordinates-Virtual-8/23/2022
- An Overview of Leave Laws and Guidance on Reasonable Accommodation-1/20/2022
- An Overview of Leave Laws and Guidance on Reasonable Accommodation-4/14/2022
- Best Practices for Coaching and Counseling-Virtual-2/22/2022
- Best Practices for Coaching and Counseling-Virtual-5/17/2022
- Best Practices for Coaching and Counseling-Virtual-6/28/2022
- Best Practices for Coaching and Counseling-Virtual-8/3/2022
- Communication Skills to De-Escalate Hostile Customers-Virtual-5/11/2022 and 5/12/2022
- Communication Skills to De-Escalate Hostile Customers-Virtual-6/22/2022
- Communication Skills to De-Escalate Hostile Customers-Virtual-6/23/2022
- Communication Skills to De-Escalate Hostile Customers-Virtual-8/24/2022
- Creating Effective Strategic Communications Messaging-Virtual-3/8/2022
- Creating Effective Strategic Communications Messaging-Virtual-7/14/2022
- Emotional Survival for Law Enforcement Professionals-Port Townsend-3/18/2022
- Fostering an Inclusive Workplace, Implicit Bias Part 2-Virtual-3/23/2022 and 3/24/2022
- Fostering an Inclusive Workplace, Implicit Bias Part 2-Virtual-6/27/2022 and 6/28/2022
- Foundations of Implicit Bias-Virtual-2/9/2022 and 2/10/2022
- Foundations of Implicit Bias-Virtual-3/2/2022 and 3/3/2022
- Foundations of Implicit Bias-Virtual-4/4/2022 and 4/5/2022
- Foundations of Implicit Bias-Virtual-6/1/2022 and 6/2/2022
- Foundations of Implicit Bias-Virtual-8/3/2022 and 8/4/2022
- Harassment, Discrimination, & Retaliation Prevention for Supervisors-Webinar-1/13/2022
- Harassment, Discrimination, & Retaliation Prevention for Supervisors-Webinar-4/7/2022
- Harassment, Discrimination, & Retaliation Prevention for Supervisors-Webinar-7/13/2022
- How to Practical Guides for Supervisors-1/18/2022-3/13/2022
- How to Practical Guides for Supervisors-4/11/2022-6/7/2022
- How to Practical Guides for Supervisors-7/11/2022-9/6/2022
- Leading a Workplace Free of Harassment and Discrimination-Virtual-5/18/2022
- Leading a Workplace Free of Harassment and Discrimination-Virtual-5/19/2022
- Leading a Workplace Free of Harassment and Discrimination-Virtual-6/14/2022
- Leading a Workplace Free of Harassment and Discrimination-Virtual-6/16/2022
- Leading a Workplace Free of Harassment and Discrimination-Virtual-8/17/2022
- Leading a Workplace Free of Harassment and Discrimination-Virtual-8/18/2022
- Legislative Update Impacting Law Enforcement-Virtual Training-4/26/2022

## **WCIA Training Programs - Minimum 3 Courses (*Continued*)**

- Managing Challenging Conversations-Virtual-3/9/2022 and 3/10/2022
- Managing Challenging Conversations-Virtual-4/18/2022 and 4/19/2022
- Managing Challenging Conversations-Virtual-8/10/2022 and 8/11/2022
- Minimizing Workplace Gossip-Virtual-3/16/2022
- Minimizing Workplace Gossip-Virtual-5/3/2022
- Minimizing Workplace Gossip-Virtual-7/12/2022
- Minimizing Workplace Gossip-Virtual-8/9/2022
- Occupation Burnout: The Science Behind the Stress in the Workplace-Virtual-4/27/2022
- Occupation Burnout: The Science Behind the Stress in the Workplace-Virtual-4/28/2022
- Occupation Burnout: The Science Behind the Stress in the Workplace-Virtual-6/8/2022
- Occupation Burnout: The Science Behind the Stress in the Workplace-Virtual-6/9/2022
- Part 1: Approaching Supervisory Situations with Confidence-Virtual-2/15/2022
- Part 1: Approaching Supervisory Situations with Confidence-Virtual-4/26/2022
- Part 1: Approaching Supervisory Situations with Confidence-Virtual-7/20/2022
- Part 1: Approaching Supervisory Situations with Confidence-Virtual-8/30/2022
- Part 2: Approaching Supervisory Situations with Confidence-Virtual-6/29/2022
- Practical Considerations When Revising Your Yearly Appraisal System-Virtual-3/30/2022
- Practical Considerations When Revising Your Yearly Appraisal System-Virtual-7/26/2022
- Transitioning to Discipline-Virtual-3/1/2022
- Transitioning to Discipline-Virtual-5/24/2022

**Registration for upcoming sessions can be found by visiting the [WCIA website](#), click *Services, Member Training and Education*, and then select either *Training Courses-Calendar View* or *Training Courses- List View*.**