

WCIA Online Academy trainings and tools available to members for free

By Maria Orozco

WCIA partners with LocalGovU to offer Online Courses, the Course and Policy Builder Tool and External Training Tool to WCIA members all free of charge.

Online Training Courses

All training courses are accessible through our WCIA Online Academy, which offers a variety of course topics ranging from human resources, safety, management, and productivity to police, corrections, and 911 dispatch. Courses are available on-demand for ease and convenience. The average course module is approximately 30 minutes. At the end of most course modules, there will be a quiz to assess your understanding of the information provided. For a list of available courses, [click here](#).

Accessing the WCIA Online Academy

Option 1:

- Go to <https://www.wciapool.org/>
- Hover over SERVICES.
- Under Member Training, click WCIA Online Academy. On the box that opens, click Proceed to Site. This will redirect you to the WCIA Online Academy site.
- Click Sign In for Training and enter your login credentials.

Option 2: Bookmark the following URL: <https://www.localgovu.com/wcia/>

Online Training Tools for Organization Administrators

WCIA members are encouraged to have an organization account that is administered by an Organization Administrator within the organization to add users, assign additional Organization Admins, resend invite emails to users, assign courses, track course completion, access reports, etc. They also have access to extra tools to enhance their organization's online training program and management:

- **Course and Policy Builder Tool:** Allows Organization Administrators to create custom courses and upload policies for your specific organization. This two-in-one tool gives you the ability to create a custom course as well as set the duration of time, produce quizzes, a final exam, and an optional survey.



- External Training Tool: Allows Organization Administrators to record training that happens outside of the Academy and include those completions in Academy reports/dashboards. With this feature, you can now easily produce reports for all your training in one place.

Upcoming Training for Organization Administrators

WCIA's LocalGovU Customer Service Manager Ana Walls will be facilitating a series of webinars for new or seasoned Organization Administrators that go over step-by-step the various tools and features available. Below are the dates of the upcoming sessions. Registration is forthcoming.

- 03/17/2022 Webinar #1 Organization Administrator Basics - 10:00 a.m. to 11:30 a.m.
- 04/06/2022 Webinar #2 Additional Tools - 10:00 a.m. to 11:30 a.m.
- 04/27/2022 Webinar #3 Course Builder Tool - 10:00 a.m. to 11:30 a.m.

Questions

Contact WCIA Member Services at memberservices@wciapool.org or 206-575-6046