

# Unlock supervisory excellence with the WCIA Supervisor Credential Program

By Maria Orozco

Are you looking for training for a newly promoted supervisor who needs flexibility to complete training at their own pace? Do you have seasoned supervisors who could benefit from refresher training?

The **WCIA Supervisor Credential Program** is accessible on-demand through the [WCIA Online Academy](#), offering a flexible, self-paced training series. Best of all, the training is **free** for WCIA members!

This program is crafted to provide supervisors with the essential leadership and interpersonal skills needed for their roles. The target audience for this program is new supervisors, aspiring supervisors, or experienced supervisors who would like a refresher.

This six-part course covers:

1. Building Supervisory Skills 101A - *Leadership*
2. Building Supervisory Skills 101B - *Communication*
3. Building Supervisory Skills 201A - *Managing Employee Performance Conducting*
4. Building Supervisory Skills 201B - *Difficult Conversations*
5. Building Supervisory Skills 301A - *Leading Change in Times of Crisis*
6. Building Supervisory Skills 301B - *Engaging your Workgroup*

Questions about the program can be directed to Member Services Coordinator Maria Orozco at [mariao@wciapool.org](mailto:mariao@wciapool.org).