

# WCIA Supervisor Credential Program now available on the WCIA Online Academy

By Maria Orozco

WCIA is pleased to announce that our WCIA Supervisor Credential Program is now available via the [WCIA Online Academy](#).

This on-demand series is intended to provide supervisors with the necessary leadership and interpersonal skills needed to be successful. Since the program is on-demand, participants can complete the series at their own pace. Human resources personnel can utilize this program in their organization's training and development for supervisors. The target audience for this program is new supervisors, aspiring supervisors, or experienced supervisors who would like a refresher.

This six-part course covers:

***Building Supervisory Skills 101A - Leadership***

***Building Supervisory Skills 101B - Communication***

***Building Supervisory Skills 201A - Managing Employee Performance Conducting***

***Building Supervisory Skills 201B - Difficult Conversations***

***Building Supervisory Skills 301A - Leading Change in Times of Crisis***

***Building Supervisory Skills 301B - Engaging Your Workgroup***

Click [here](#) for more information about the program. Log onto your [WCIA Online Academy](#) account to check out the program tutorial provided by LocalGovU Senior Customer Success Manager Ana Walls titled *WCIA Supervisor Credential Program Org. Admin Overview 2024*.

Questions about the program can be directed to WCIA Member Services at [memberservices@wciapool.org](mailto:memberservices@wciapool.org).