

Congratulations WCIA members on another successful COMPACT training year!

By Patti Crane

The 2018 COMPACT Training Requirements were again successfully achieved! Here's the tip of the education iceberg on how you are accomplishing these successful results with WCIA help through the following programs:

Supervisory Skills Credentialing Program – With regional trainings at 10 locations, member employees continue to attend all four trainings programs and complete the exams to obtain certificates of completion. We currently have over 150 graduates! This program remains steadfast in 2019 with an additional 10 locations.

Continuing Education Programs – For the graduates of the Supervisory Skills Credential Program we identified and offered two programs addressing advanced supervisory skills – Approaching Supervisory Situations with Confidence and Best Practices for Coaching, Counseling and Transitioning to Discipline. In 2019 we will add Navigating the Performance Evaluation Process to the series.

Public Safety Trainings – Our Law Enforcement programs consisted of trainings for all levels of law enforcement. From our Police Chiefs' Forum to our annual Law Enforcement Liability Update and Use of Force Core Principles member chiefs, command staff and line officers gained insight into timely topics and risk management best practices. Additionally, member Fire Department personnel benefited from WCIA's courses at the WA Fire Chiefs Leadership Seminar. 911 Communication Centers also gained valuable understanding of risk management techniques through our online training video for Dispatch and Supervisory Liability Prevention.

Parks and Recreation Risk Management Trainings – WCIA's Risk Management Reps provided Risk Management 101 programs for Volunteers, Special Events and Senior Centers. Member Parks employees received training specific to employment issues and recreation risk. We also partnered with WA Recreation and Park Association to provide support for the Aquatics Conference, National Playground Safety Institute and WCIA staff provided expertise for International Parks and Recreation Association Maintenance School.

WCIA Reimbursement Programs – With over 112 certifications, accreditations and institutes, WCIA provided financial support for individual and group accomplishments and partnered on programs that serve to develop members' staff. Additionally, members have an opportunity to bring training in house through our cost sharing Exclusive Training program.

WCIA E-Learning – Through LocalGovU online training WCIA provided over 200 online courses, along with WCIA trainings in Anti-Harassment and 911 Communications Liability Prevention. WCIA also partnered with Summit Law Group to promote their employment-based webinars and supported Municipal Research Services Center webinars as well.

Stay tuned for our 2019 launching of new as well as existing education programs.